

Collaborative review – A process which looks at programmes every 6 years to see how they have been running.

- Annual monitoring – How the University reviews how programmes are doing every year.

External Examining – Independent moderators who help ensure academic standards are being met but are also comparable nationally.

University Policies you should know.

Section F: Infringement of Assessment Regulations/Academic Misconduct

Section G: Appeal Regulations and Procedures

Section J: Middlesex University Qualifications

Student Conduct and Discipline

Student Complaints and Grievance Procedures

Section F: https://www.mdx.ac.uk/_data/assets/pdf_file/0027/424179/Section-F.pdf

Section G: <http://www.mdx.ac.uk/aboutus/Strategy/regulations/sectiong.aspx>

Section J: https://www.mdx.ac.uk/_data/assets/pdf_file/0020/424181/Section-J-Middlesex-University-Qualifications.pdf

Student Conduct and Discipline:

https://www.mdx.ac.uk/_data/assets/pdf_file/0022/424183/Student-Conduct-and-Discipline.pdf

Student Complaints and Grievance Procedures

https://www.mdx.ac.uk/_data/assets/pdf_file/0021/424182/Student-Complaints-and-Grievance-Procedures.pdf



Although we use Middlesex University Regulations we also have our own set of regulations which mirror Middlesex which are available on TEAMS which we follow in the first instance.

Your satisfaction studying on this foundation degree is very important to us however in the event that you feel dis-satisfied with any aspect of your course please discuss this with the programme lead hsommerville@cardinalnewman.ac.uk If you do not feel your complaint has been addressed please speak to Assistant Principal HE ksalisbury@cardinalnewman.ac.uk who is available to you on TEAMS. We will take all complaints seriously and endeavour to address all your complaints and grievances in a fair and timely manner. There will be a consistency of how complaints are treated and all will be initially resolved in an informal way. However, if necessary complaints will follow stages laid down in the procedures and if necessary lead to a formal stage. Cardinal Newman College is registered with the Office for Independent Adjudication <http://www.oiahe.org.uk/>